



**COMMAND
PRESENCE**



Dynamics of Officer/Citizen Encounters

Increased Officer and Public Safety

Police interactions with citizens are in the national spotlight. What previously wouldn't have made the local paper now makes national news. Officers need tools to effectively engage citizens in a professional manner without compromising their own safety in the process. That's why Dynamics of Officer/Citizen Encounters was created. Through guided discussions, video analysis and case studies, participants will examine:

Current Research about the Threats to Officer Safety

Think CLEAR: 5 Keys to Officer Safety and Performance

Communication: It's About More Than Just Talking

Know Your Authority: Keeping Contacts Lawful

Emotional Intelligence: The Most Important Tool on Your Tool Belt

Adaptive Decision Making: Tools For Increased Officer Safety

Who Should Attend?

- Sworn personnel who interact with the public
- Supervisors of those who interact with the public

What Others Are Saying

"There is a great deal of good information, and the examples provided a road map to make improvements in my day-to-day operations. ~ Texas Officer

*"After 35 years in law enforcement, I thought I had a good idea on communication skills. Well, today I've learned what I wish I knew 35 years ago."
~ Florida Officer*

Partners with



VIRTUAL ACADEMY

See our course offerings here!



Contact Us!

(833)LE-TRAIN

info@commandpresence.net

Click on the code to the right to see our entire training schedule

